

November 15, 2021

Dear Glacier Park International Airport Aviators,

Effective January 1, 2022, Vector Airport Systems ("Vector") will assume the operation, billing, and collection of landing fees on behalf of The Flathead Municipal Airport Authority (FMAA), owner, operator, and sponsor of Glacier Park International Airport (GPIA).

Landing fees for GPIA, are **based upon** arrivals as well as night arrivals. Vector will assess and bill these fees in accordance with the established Landing Fees adopted by the Board of Directors in *Resolution* 2021-12.

Vector will mail a monthly invoice to an aircraft's registered owner after the conclusion of each month. A self-service web portal is offered by Vector for convenient online bill payments and account management:

Vector's self-service web portal* allows operators to:

- 1) Update contact information, including email or postal mail addresses,
- 2) Process credit card payments,
- 3) Enroll in electronic invoicing,
- 4) View account history, and
- 5) Request copies of invoices via email or download invoices to Excel.

*The portal login is based on your Vector invoice number and Vector operator ID. If the Airport is in their first month of billing through Vector and thus no invoice has been generated, you can update your contact information by emailing or calling Vector.

For billing concerns and to access Vector's self-service customer portal, please visit https://myaccount.vector-us.com or contact Vector's billing service team at:

- billing@vector-us.com or (888) 588-0028 Option 01 or Extension 700
 - Vector's office hours are M-F, 9am ET 5pm ET with most federal holidays observed as well
 as the Friday after Thanksqiving and Christmas Eve.

If you have any questions, please contact GPIA's Administration Office staff at contact_us@glacierairport.com. The GPIA website has further details concerning the landing fee and can be found by going here: www.iflyglacier.com.

Sincerely,

Rob Ratkowski Airport Director